Questions for ORAL EXAMINATION:

MEDICAL PSYCHOLOGY AND COMMUNICATION WITH THE PATIENT

for students: 3rd class of General medicine, Winter Semester
3rd class of Dentistry, Summer Semester

GENERAL PART
1. Basic terms, classification and methods in psychology
2. Theoretical background of medical psychology
3. Perception and imagination
4. Thinking
5. Memory and learning
6. Emotions, somatic manifestation of emotions
7. Drives and instincts
8. Consciousness and attention
9. Will and acting
10. Intelligence
11. Personality-general remarks and typology
12. Personality mechanisms (defance mechanisms)
13. Methods in clinical psychology: clinical, clinical testing and house relevance in clinical practice
14. Basic development phases in human and their characteristics
15. Verbal communication
16. Nonverbal communication
17. Empathy
18. Assertivity

SPECIAL PART
1. Psychology of the patient (pathopsychology) – general remarks
2. Going through and processing the illness – factors and manifestations
3. Psychological aspects of the treatment, placebo effect
4. Psychotherapy: review of mechanisms of action
5. Psychology of medical staff
6. Burnout syndrome
7. Psychological aspects of medical environment
8. Psychological aspects of outpatient care
9. The rules for communication with physically or mentally disabled patient
10. Psychological aspects of inpatient care
11. Noncompliant patient
12. Psychological aspects of the pain
13. Aggression, aggressiveness – forms, manifestation, prevention in medical conditions
14. Thanatology and the particularities of communication with the patient in individual phases of dying
15. Psychical crisis – causes, manifestation
17. Medical ethics and deontology
18. Interview doctor-patient (clinical interview)
19. The types of questions in clinical interview
20. The course of clinical interview
21. Communication with pediatric patient
22. The rules of communication with geriatric patient
Some terms that are included in the content of questions and you need to define and understand them (in alphabetical order):

abreaction
adaptation
ageism
assertivity
burn-out syndrome
catharsis
compensation and hypercompensation
conflict
conversion
defense mechanism
defeasibility
deformation
derivation
desensitization
devaluation (depreciation)
double feed-back (double linkage)
double-blind arrangement
dynamic stereotype
dyno
empathy
evaluation (valuation, appreciation)
frustration
geriatrics
gerontology
gestics (gestures)
haptics (touches)
Hippocrates typology of personality
hospitalism
hypnosis
hypochondriacal attitude to the illness
iatropathogenesis
id
identification
idiognosis
interaction
insight
interiorization
IQ
meta-communication
mimics (face-play, facial expressions)
nosophobia
perception
placebo
paralinguistics
persuasion
placebo
posturics (postures)
primary and secondary group
projection
proxemics (zonal spacing)
psychosomatics
psychotrauma
rationalization
reciprocal inhibition
reflex – conditioned, unconditioned
scotomization
stress, stress response, stressors, HPA stress axis
suggestion
superego
supervision
suppression
therapeutic relationship/alliance
unconsciousness
visics (eye contact)

Syllabi for added questions(communication) for ORAL EXAMINATION:
MEDICAL PSYCHOLOGY AND COMMUNICATION WITH THE PATIENT
for students: 3rd class of General medicine, Winter Semester
3rd class of Dentistry, Summer Semester

NEW ADDED QUESTIONS - COMMUNICATION
Literature: http://www.wanterfall.com/sitemap.htm#Communication

QUESTIONS – GENERAL PART
16. Verbal communication
17. Nonverbal communication
18. Empathy
19. Assertivity

QUESTIONS – SPECIAL PART (COMMUNICATION WITH THE PATIENT)
9. The rules for communication with physically or mentally disabled patient
14. Thanatology and the particularities of communication with the patient in individual phases of dying
18. Interview doctor-patient (clinical interview)
19. The types of questions in clinical interview
20. The course of clinical interview
21. Communication with pediatric patient
22. The rules of communication with geriatric patient

SYLLABI – GENERAL PART (communication)
16. Verbal communication
   • Proportion of verbal communication in mutual interaction
   • Factors affecting lingual manifestation
     o temperament, age, education
   • Significance of paralinguistic expressions
     o the power of voice, tone of voice, interrupting/butting in (intrusion), slangy and vulgar expressions
   • Simplicity and understandability of verbal expression – significance in medicine

17. Nonverbal communication
   • Mimic expressions – definition, examples
   • Look communication (eye contact)
   • The meaning of gesticulation - examples
   • The meaning of touches (haptics) - examples
   • Zonal spacing
     o intimate
     o personal
     o social
   • Postures and gestures expressing the barriers and their significance in communication
     o open formation in communication

18. Empathy
   • empathy – definition
   • cognitive and affective component of empathy
   • the difference between empathy and sympathy
   • factors elaborating empathy
19. Assertivity
- definition of assertive behaviour
- assertive expressions at verbal and nonverbal level
- assertive techniques
  - broken gramophone record
  - technique of the open door
- assertive rights – definition and examples

Literature: [http://www.wanterfall.com/sitemap.htm#Communication](http://www.wanterfall.com/sitemap.htm#Communication)

SYLLABI - SPECIAL PART – COMMUNICATION WITH THE PATIENT

9. The rules for communication with physically or mentally disabled patient
   - The most frequent shortcomings in the approach to physically disabled
   - Examples of specific approach to specific disabilities

14. Thanatology and the particularities of communication with the patient in individual phases of dying
   Phases of dying and particularities of the approach and style of communication in individual phases.

18. Interview doctor-patient (clinical interview)
   - Obtaining the information:
     - Anamnestic interview
     - Diagnostic interview
   - Providing the information:
     - Explicatory interview
     - Closing interview
   - Principles of nondirective interview
   - Standardized interview

19. The types of questions in clinical interview:
   - open
   - catalog
   - alternative
   - questions demonstrating participation
   - suggestive questions

20. The course of clinical interview
   - preparation for the interview
   - opening the interview
   - formulation of the questions
   - conclusion and ending of the interview

21. Communication with pediatric patient
   Developmental periods and modification of communication. Double feed-back.

22. The rules of communication with geriatric patient

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